

# **PRIVACY NOTICE**

#### 1. **DEFINITIONS**

Registered Company Name: CORRETAJE E INFORMACIÓN MONETARIA Y DIVISAS, SOCIEDAD DE

VALORES, S.A. (CIMD, SV, S.A.)

Company Tax Number: (N.I.F) A-78750932

**Registered Office Adrress:** 

Calle Príncipe de Vergara, 131 planta 3ª 28002, Madrid Spain

Telephone: +34 91 432 6400

Email: cumplimientonormativo@grupocimd.com

Data Protection Officer (DPO): Security and Privacy of Data S.L. - FORLOPD

**DPO Contact email:** infodpo@forlopd.es | www.forlopd.es

## 2. PURPOSE LIMITATION

Personal data shall only be used for the following purposes:

- In address of your individual requests.
- For the provision of your contracted services with us.
- For the management of our business relationship.
- In compliance with legal requirements.
- To study your use of the platform with the aim of detecting potential cyber-attacks.

### 3. INTERNATIONAL TRANSFERS

Your data is processed within the European Economic Area (EEA). Data will not be transferred outside the EEA, nor will it be transferred to any third parties, unless in the exercise of official authority vested in the DPO.

### 4. LEGAL BASIS

Your consent shall be required as the lawful basis for the purposes of processing of your data to meet the contractual obligations bound by our mutual agreement, and in compliance of Directive 2014/65/EU of the European Parliament and of the Council of 15 May 2014, on financial markets and instruments, of amending Directive 2002/92/EC, and of Directive 2011/61/EU (MiFID II).

The provision of your personal data is necessary to carry out internal operational procedures. A refusal to provide us with this information will imply that we will be unable to provide you with the requested services.



## 5. STORAGE LIMITATION

Your data shall be kept for no longer than is necessary and exclusively for the purposes of processing your orders until you withdraw your consent.

Once our contractual relationship has terminated, your data will be kept on record for the applicable legal basis of a retention period. Personal data shall only be kept for this purpose, with the appropriate safeguards in place to block access for any other process different from those indicated above.

#### 6. DISCLOSURE

Your data may be disclosed to the following third parties:

- Public authorities or bodies.
- National security and defence.
- Banks and financial institutions.
- Companies within Grupo CIMD to process executions and manage your contracted services.
- Other industry centres where disclosure is necessary for the execution of your contracted services or where it is deemed necessary in compliance with governing regulations.

## 7. LEGAL RIGHTS

You have the right to access, rectification, erasure, reject use or restrict processing of your personal data.

You also have the right to request **portability of your data** (where technically possible) and not to be subjected to an **automated decision based on making a profit** (although we do not make automated decisions based on making a profit, of any kind).

If you find our processing of your data is unsatisfactory, you have the right to submit a complaint.

You may exercise your rights by submitting a written complaint to CIMD, SV, SA - Unidad de Cumplimiento Normativo, at the following address: c/ Príncipe de Vergara nº 131 Planta 3º, 28002, Madrid, Spain or by e-mail sent to the following address: <a href="mailto:cumplimientonormativo@grupocimd.com">cumplimientonormativo@grupocimd.com</a>

In either case, you must include proof of identity.

We will acknowledge your claim with a response and investigate the incident as soon as possible. Upon communication of a final decision, if you still consider that your personal data has been managed inappropriately, you may submit a complaint to the supervisory authority: <a href="http://www.agpd.es">http://www.agpd.es</a>